



ILLINOIS NURSING HOME ADMINISTRATORS ASSOCIATION

P.O. Box 272, Rochester, IL 62563 Phone: 708-800-6161 Fax: 708-248-8078 E-mail: vwiltsie@inhaa.org

“Winners in Healthcare” INHAA Annual Convention and Trade Show – PRELIMINARY AGENDA *subject to change*

INHAA’s first priority is the health and safety of our members. INHAA will always follow IDPH’s COVID-19 guidance. Therefore, this in-person conference is subject to change based on the changing situation of the pandemic and the current guidance.

November 10-11, 2021, Embassy Suites, E. Peoria, IL

*** 10.5 Continuing Education Credits for Administrators and Nurses**

***16 Choices for Presentations * 40 Trade Show Exhibitors**

Hear the Latest Topics and Trends from Front-line Experts

- HHS, PRF Fund Use and Reporting
- 5 Star Success Through Nursing and Rehab
- Operational and Clinical Strategic Positioning for Success
- Utilizing Key Nutrition Components to Maximize Reimbursement
- The Fatal Five Plus Two
- Ombudsmen – Who We Are, What We Do and How to Utilize Us
- A Leaders Approach to Infection Prevention Today and in the Future
- Scrub-a-Dub-Dub – Showering Combative Seniors
- Brain Health: Reducing Your Risk for Dementia
- Is Your Contract Therapy *Your Partner?*
- Risk, Care Visits, Visitation, and COVID-19, a Person-Centered Approach
- Changes in Survey Process
- Picking Up the Pieces: Mentally, Physically and Emotionally Post COVID-19
- Creating a Dementia Friendly Illinois: We All Have a Role
- Are You the Host or the Contestant? Leadership in Today’s Long-Term Care Environment
- Identifying, Preventing and Responding to Harassment in the Workplace

SESSION AND EVENT SCHEDULE

Wednesday, NOVEMBER 10

7:00 – 8:15 am

Registration and Breakfast *Sponsored by McKesson Medical-Surgical*

8:30 – 10:00 am Concurrent Sessions

HHS PRF FUND USE AND REPORTING, Presenter: Andrew Cutler, FGMK

This session will highlight the funding breakouts, align itself with source, and use requirements as defined by the government. This session will also focus on the reporting requirements that will be due beginning in January of 2022 related payments received in the second half of 2020. We will also examine any new funding (if any additional monies are released).

5 STAR SUCCESS THROUGH NURSING AND REHAB, Presenter: Jordan Bowman, Genesis Rehab

This session aims to encourage collaboration among the interprofessional team for excellent patient outcomes and five-star success. Active participation will help to solidify the foundation for understanding five-star ratings, quality measures and reporting in a skilled nursing facility.

OPERATIONAL AND CLINICAL STRATEGIC POSITIONING FOR SUCCESS, Presenters: Lisa Thomson/Susan LaGrange, Pathway Health

This interactive session will provide clinical and operational leaders with an overview of the emerging trends affecting their organizations, setting the foundation for strategic positioning in the future. Following a brief presentation, attendees will participate in a facilitated discussion outlining key opportunities for operational and clinical growth, aligning with marketplace needs for post-acute care.

10:15 – 11:45 am General Session with Presentation of Colors; Election of INHAA Board of Directors; Keynote Speaker

ARE YOU THE HOST OR THE CONTESTANT? LEADERSHIP IN TODAY'S LONG-TERM CARE ENVIRONMENT

Presenter: Ari Shabat, Reside Admissions

LTC has never been easy, but today's environment is harder than ever! It is easy for leaders to get lost in the day-to-day grind of "the work" at a time when our staff and residents need resilient leaders the most. Together let us diagnose how you are shaping up as a leader today and get intentional about how you will lead in the new normal.

11:45 am – 12:45 pm Lunch and INHAA Annual Meeting *Sponsored by CIRRUS DX*

12:45 -2:15 pm Trade Show with Exhibitors

2:15 – 3:45 pm Concurrent Sessions

THE FATAL FIVE PLUS TWO, Presenters: Kim Shontz/Sharon Parker Love, Illinois Crisis Prevention

As providers who support people with intellectual and developmental disabilities, we have a responsibility to provide the highest quality care to people in this vulnerable population. At times, medical symptoms and presenting problems go unrecognized and untreated. Often the people we serve do not have the ability to express or identify discomfort/pain. Sadly, this can result in challenging behaviors, the development of major health issues, and even life-threatening medical emergencies.

OMBUDSMEN – WHO WE ARE, WHAT WE DO AND HOW TO UTILIZE US, Presenters: Lee Moriarity/Kelly Richards, IL State Long-Term Care Ombudsmen

The Ombudsmen program came into existence through the Older American's Act to help give a voice to those who live in long-term care communities. During this session we will share how the Ombudsmen in Illinois work with facilities across the state to help make sure that we are all providing elders with the care that they need, want, and deserve by helping residents to advocate for themselves in an effective manner.

IDENTIFYING, PREVENTING AND RESPONDING TO HARASSMENT IN THE WORKPLACE, Presenter: Jennifer Long, Duane Morris, LLP

Illinois employers have an obligation to provide annual harassment and discrimination training to all employees, provide information about reporting such claims to employees, and annually self-disclose adverse judgments or administrative rulings to the IDHR. As a result of the courageous #MeToo silence-breakers, all employers also can continue to expect more employees to speak up when they experience, witness, or otherwise become aware of sexually harassing or other forms of harassing, discriminatory, or retaliatory behaviors. To do what is right by employees and to minimize legal risk, employers must revisit their holistic approach to harassment prevention and remediation, including your antiharassment and non-discrimination policies and complaint procedures. Learn practical steps employers can take to improve upon your anti-harassment and non-discrimination policy and complaint procedure to make your workplace a better place for everyone.

4:00 – 5:30 pm Concurrent Sessions

A LEADER'S APPROACH TO INFECTION PREVENTION TODAY AND IN THE FUTURE, Presenters: Lisa Thompson/Susan LaGrange, Pathway Health

This engaging session will walk Administrative and Clinical leaders through the evolving expectations of infection prevention and control in long-term care. Attendees will be provided with operational strategies on implementation and compliance with current guidance for successful outcomes. Participants will be provided with a leadership tool outlining key strategies for program implementation.

SCRUB-A-DUB-DUB – SHOWERING COMBATIVE SENIORS, Presenters: Maranda Trahan/Amandy Ripley, Abilities Behavior Services

The number of seniors is increasing. By 2030, there will be nearly – a million seniors over the age of sixty-five. Whether they have memory issues or not, seniors may have difficulty taking showers. In this course, learn more about the reasons why these challenging behaviors occur during the shower. Presenters will also review first line behavior interventions on how to address these uncooperative behaviors.

UTILIZING KEY NUTRITION COMPONENTS TO MAXIMIZE REIMBURSEMENT, Presenter: Staci Bettiker, Nutrition Care Systems

In today's healthcare environment, achieving positive outcomes while maintaining revenue and managing costs is key to success. Prompt and accurate identification of nutrition related characteristics and co-morbidities such as malnutrition and morbid obesity will not only help ensure your facility receives appropriate payment, but it will also help residents reach their care goals and desired care outcomes. This session will discuss collaboration with the interdisciplinary team to incorporate systems, processes, and documentation for positive outcomes while maximizing financial reimbursement of nutrition related services.

6:00 – 7:30 pm Social Mixer

THURSDAY, NOVEMBER 11, 2021

7:00 – 8:00 am

Breakfast Buffet *Sponsored by Southern Bus and Mobility*

8:15 – 9:45 am Concurrent Sessions

BRAIN HEALTH: REDUCING YOUR RISK FOR DEMENTIA, Presenters: Dr. Jennifer Stelter/Jessica Ryan, NeuroEssence LLC

Through this seminar, you will learn the basics about dementia, evidenced based research regarding risk factors, and 'prevention' using tools shown effective in brain health. You will be guided through six consistently tested "tools" to use to aid in supporting a health mind and brain using non-pharmacological approaches.

IS YOUR CONTRACT THERAPY PARTNER YOUR PARTNER? Presenter: Scott Wilson, Elevate – Therapy Consulting Group

In 2019, the SNF setting saw a total "revamp" of the reimbursement system. We moved away from the RUGS IV system that had been in place for 20 years and were introduced to the Patient Driven Payment Model (PDPM). Just as we began to understand this new system – COVID-19 sends us a devastating blow. For the next 18 months, we are sidetracked from PDPM and focused on handling the pandemic. Now, two years later, we have data surrounding therapy delivery under PDPM. How do you stack up? Is your therapy partner helping you manage this new reimbursement system?

RISK, CARE VISITS, VISITATION, AND COVID-19, A PERSON-CENTERED APPROACH, Presenters: Dr. Deb Burdsall, Hektoken Institute/Dr. Catherine Counard, IDPH

Assessing risk to residents and risk to facility has always been difficult, but the COVID-19 pandemic has added extra layers to assessing risk and providing psychosocial, spiritual, and physical support to residents. This presentation will discuss the history of the pandemic in context of risk reduction in congregate care, vaccinations, use of personal protective equipment (PPE) and source control, testing, and screening. Guidance on Compassionate Care, Essential Caregiving, life enrichment, and visitation will be discussed.

10:00 – 11:30 am Concurrent Sessions

CHANGES IN THE SURVEY PROCESS, Presenter: Nicholas Lynn, Duane Morris LLP

During this session we will review the current state of the Illinois Department of Public Health's and Centers for Medicare and Medicaid Services' (CMS) survey and enforcement processes, changes to IDPH's organizational chart, and increased survey activities and resultant Draconian remedies. This session will review sample notices from IDPH and/or CMS and discuss what actions an administrator must take in response to the notices and will conclude with what the industry can expect from the Biden Administration during the remainder of 2021 and into 2022.

PICKING UP THE PIECES: MENTALLY, PHYSICALLY AND EMOTIONALLY POST COVID-19, Presenters: Kathy Claypool, Jeremiah Bodi, Encore Rehabilitation

The effects of COVID are far reaching and have been extremely impactful on the senior population. COVID's impact has been seen throughout the world and each SNF has a responsibility to do their part in ensuring their residents receive the highest level of care, focusing on their physical, mental, and emotional health. This presentation touches on the impact of COVID on both our residents and our healthcare workers, along with the rise in compassion fatigue throughout the healthcare industry. Using strategies and approaches to combat potential consequences of compassion fatigue and broaden our interprofessional clinical approaches, we can create safe and caring environments for our seniors that will attract potential admissions, solidify relationships within our communities, and further enhance our post-acute partnerships. A review of MDS coding opportunities along with utilizations of technology will also be discussed.

11:30 am – 1:30 pm

Trade Show and Lunch with Exhibitors.... Prize Drawings!

1:30 – 3:30 pm Closing Session

CREATING A DEMENTIA FRIENDLY ILLINOIS: WE ALL HAVE A ROLE, Presenter: Susan Frick, Rush Alzheimer's Disease Center

Over 230,000 people live with dementia in the state of Illinois and the number is growing. Living with dementia is a lonely experience for both the person and their family members. As leaders in care settings, you have a role in reducing the stigma of dementia in not only your own facility but in the greater community. This session will discuss the Dementia Friendly and Dementia Friends movements in Illinois and how you can join these growing grassroots initiatives.

CONTINUING EDUCATION

The Illinois Department of Financial and Professional Regulation has approved INHAA as a sponsor of continuing education for Illinois Nursing Home Administrators (License #139-000052) and Nurses (License #236-000008). This conference offers Administrators and Nurses a total of 10.5 CEUs.

DON'T PAY NON-MEMBER CONVENTION RATES WHEN YOU CAN BECOME A MEMBER AND PAY THE MEMBER REGISTRATION FEES! Convention rates for INHAA members is \$175 and \$275 for non-members but the rate for joining INHAA for the remainder of 2021 is only \$125. Memberships run from January 1 – December 31st annually. Membership in this professional association allows you to attend all four conferences in a calendar year – offering more than 40 CEUs at member rates, provides a monthly newsletter, and gives you one of the best networking opportunities with other administrators and nurses in Illinois. Additionally, If the administrator of the facility is an INHAA member and registers to attend, facility staff can attend the conference at the member rate providing the Administrator includes each registrant on his/her registration form. **ALL MUST REGISTER ON THE SAME FORM TO RECEIVE THE DISCOUNT.** For additional information on becoming an INHAA member please contact Vicki Wiltsie, Association Coordinator at 708-800-6161 or vwiltsie@inhaa.org.

LOCATION/LODGING INFORMATION MAKE YOUR HOTEL RESERVATIONS BEFORE OCTOBER 26, 2021, TO RECEIVE THE GROUP RATE of \$124 single/double; \$134 triple; \$144 quad. Embassy Suites by Hilton, 100 Conference Center Drive, E.

Peoria, IL, on-line: www.embassysuiteseastpeoria.com, select check in date/check out date, click blue link "Add special rate codes" Enter **NHA into group code box.**

Select **CHECK ROOMS AND RATES** To make reservations by using website: Visit

<https://www.hilton.com/en/book/reservation/deeplink/?&ctyhocn=PIAESES&groupCode=CESNHA&arrival=20211109&departure=20211111&cid=OM,WW,HILTONLINK,en,DirectLink&fromId=HILTONLINKDIRECT>

Adjust your check in and checkout date, click on continue, select your room

“Winners in Healthcare” INHAA Convention & Trade Show,

November 10-11, 2021, CONVENTION REGISTRATION FORM BECOME A MEMBER TODAY AND SAVE!

NAME	NHA LICENSE #; NURSE LICENSE #; TITLE	CIRCLE CORRECT FEE	
		MEMBER	NON-MEMBER
		\$175	\$275
		\$175	\$275
		\$175	\$275
		\$175	\$275
		\$175	\$275
		\$175	\$275

Add \$50 per person after 11/1/21

TOTAL AMOUNT DUE: _____

REGISTRATION FEES - INHAA member rate is \$175; non-member rate is \$275. Registrations made after November 1, 2021, and onsite registrations must include a late fee of \$50 per person. Registrations cannot be guaranteed without payment. Credit card payments (Master Card/Visa Only) are available for pre-registration and on-site registration. If the administrator of the facility is an INHAA member and registers to attend, facility staff can attend the conference at the member rate providing the Administrator includes each registrant on his/her registration form. **ALL MUST REGISTER ON THE SAME FORM TO RECEIVE THE DISCOUNT.**

CANCELLATION POLICY - You must notify INHAA 10 days prior to the conference start date to receive partial credit (\$50 cancellation fee – credit of \$125). Credits or refunds will not be issued for partial attendance or no-shows. No refunds or credits for registrants who cancel less than 10 days prior to the start date of the event. All credit is valid for 12 months from date of issue.

_____ Check payable to INHAA enclosed. Mail registration and check to: INHAA, P.O. Box 272, Rochester, IL 62563

_____ Credit card payment - email to vwiltsie@inhaa.org or faxed to INHAA at 708-248-8078. MasterCard/Visa only

Date: _____ Credit Card # _____

Exp. Date _____ Cardholder Name/Address: _____

Authorized Signature _____ Facility/Business Name _____

Address _____ City, State, Zip: _____

Phone: _____ Email: _____

Please assist us in estimating numbers for sessions, meal functions, handout materials. **Check number of registrants attending below.**

Wednesday, November 10, 2021

- _____ Breakfast
- _____ HHS PRF Fund Use & Reporting
- _____ 5 Star Success Through Nursing & Rehab
- _____ Operational & Clinical Strategic Positioning for Success
- _____ GENERAL SESSION Are you the Host or the Contestant? Leadership in Today's Long-Term Care Environment
- _____ Lunch/INHAA Annual Meeting
- _____ The Fatal Five Plus Two
- _____ Ombudsmen – Who Are We, What We Do and How to Utilize Us
- _____ Sexual Harassment Training
- _____ A Leaders Approach to Infection Prevention Today and in the Future
- _____ Scrub-a-Dub-Dub – Showering Combative Seniors
- _____ Utilizing Key Nutrition Components to Maximize Reimbursement

_____ Social Mixer/Reception

Thursday, November 11, 2021

- _____ Breakfast
- _____ Brain Health: Reducing Your Risk for Dementia
- _____ Is Your Contract Therapy Partner Your Partner?
- _____ Risk, Care Visits, Visitation, and COVID-19, a Person-Centered Approach
- _____ Changes in the Survey Process
- _____ Picking Up the Pieces: Mentally, Physically and Emotionally Post COVID
- _____ Lunch with Exhibitors
- _____ CLOSING SESSION Creating a Dementia Friendly Illinois: We All Have a Role

